

CUSTOMER QUESTIONNAIRE

RETURN OF GOODS



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The view of the circular economy has changed significantly. Today, it is considered the economic model of the future. Since its establishment, **REGUPOL** has been committed to conserving resources and protecting the environment. Therefore, we also take back used **REGUPOL** material and give it a second life. To do this, we need further information from you. In all cases, please send a photo of the material to our sales teams.

1. Contact information

Customer	<input type="checkbox"/> Private customer <input type="checkbox"/> Corporate customer
Company	
Name	
Street	
Postcode / City	
Country	
Phone / Fax	
Email	

2. Information

Order number	
REGUPOL product name	
Weight (approx., net without packaging)	

Dealer details

Name	
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3. Material condition*

	Yes	No
Is it a new product, offcuts, cut to size?	<input type="checkbox"/>	<input type="checkbox"/>
Is it a used product?	<input type="checkbox"/>	<input type="checkbox"/>
Is the material dry?	<input type="checkbox"/>	<input type="checkbox"/>
Is the material declared as waste? If yes, only under waste code number 070213	<input type="checkbox"/>	<input type="checkbox"/>
Is the material free of...		
... oils, greases and lubricants?	<input type="checkbox"/>	<input type="checkbox"/>
... other chemicals such as adhesives, coatings, stones, asbestos and other contaminants?	<input type="checkbox"/>	<input type="checkbox"/>

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4. Logistics

How will you deliver the material to us? (pallet, roll, loose, etc.)
Please consult your responsible sales department.

To which address can we return the containers or pallets you will send us?

Information on the quantities: All at once or at intervals?

Net weight information**

Other details and information on delivery:

Important Notice:

Unfortunately, we are unable to accept returns of used PUR-coated materials. Please contact our sales department in advance to discuss the possibility of returning specific materials.

***If you answer "no" to any of these questions, please contact us. We reserve the right to dispose of the material according to our own assessment if the answers do not meet the acceptance criteria for reuse. Customer material disposed of by us will be invoiced.**

**** The weight can be determined at REGUPOL**